



# Auburn Public Library

## Annual Report, 2012-2013

engage. enlighten. enrich.

### Collections

66,730 books  
2,680 audiobooks, 65 eBooks  
4,634 CDs, DVDs, and videos

### Digital Resources

Computerized catalog  
Wireless connectivity  
Internet access  
Reference databases  
Productivity software  
E-readers, iPads  
Online eBooks and audiobooks

### Library Services

Online requesting & renewals  
Automatic reserve service  
Reader's advisory  
Information services  
Small business services  
Emergent literacy services  
Student/teacher support  
School tours  
Employment skills classes  
Programs for all ages

### Community Services

Meeting rooms  
Study rooms  
Computer lab  
Media lab  
Gifts & used books  
Volunteer opportunities

### Programs & Initiatives

Family Place  
Teen space  
My First Library Card  
Large touch screen monitor

### Hours

Mon & Thur: 9am-8pm  
Tue, Wed & Fri: 9am-6pm  
Sat: 9am-5pm

### Summer Hours

(Memorial Day-Labor Day)  
Mon: 9am-8pm  
Tue-Fri: 9am-6pm  
Sat: 9am-1pm

Auburn Public Library  
49 Spring St.  
Auburn, ME 04210

## A Letter from the President

Dear Corporators, Members & Friends:

In preparing this I am reminded of a quote from author Tanner Colby – “Libraries are more than just stores of books and knowledge. They are the cornerstone of neighborhoods and communities. They are the public square, and we need them in this capacity now more than ever.” This is exactly what we have envisioned for this library.

The Auburn Public Library is at the forefront of making these ideals a reality. A very sincere thank you to our former director, Lynn Lockwood, for steering the Library in this direction for the last four years. Lynn's insight and can-do approach to library services and to the library profession are why this library is among the best in Maine and the region. Our new director, Mamie Anthoine Ney, is committed to keeping the Library a strong and vibrant resource for our community.

As a community cornerstone, the Library continues to lead and collaborate. Important partnerships have been forged with schools, businesses, and social service agencies. These opportunities allow the Library to fulfill the community's need for reliable information, improved personal skills, entertainment, and recreation all in one venue and for all ages. Whether it is a “Sprouts” Saturday morning storytime modeling early literacy skills or a Wednesday morning game of Mahjongg or a customer learning new computer skills, the Library is a steady beehive of activity. We continue to encourage the love of reading and knowledge through our outstanding collections.

Among the things that make the Auburn Public Library unique include our media lab, which is now complete and well used by individuals and groups. We are working with the City of Auburn on business incubation opportunities. The Library has many resources, such as staff, meeting space, and online information that can encourage and assist small business. Innovation is a key word for both the Library and this segment of the community.

Certainly the support that you, as corporators, provide for the Library is critical to our continued success. The financial contributions that you make supplement the overall community support. They are even more important now as we enter what may be a period of shrinking financial resources. Also important is your advocacy in the community on behalf of the Library. We have a great story to tell and appreciate you for sharing that with your family, friends, and neighbors.

The Board of Trustees and I want to thank you for standing with us as we go forward with our vision of the Library as our community's cornerstone.

Thank you.

## A Letter from the Director

Dear Library Supporters,

It is a pleasure and an honor to address you as the Auburn Public Library Director. As many of you know, I grew up in Lewiston and came to this library often. It amazes me to see how the small Carnegie building I knew as a child has been transformed into a generous and beautiful space that reflects the commitment of the Auburn and Minot communities to superior library services for its residents and the region.

My thanks go to my predecessor, Lynn Lockwood, for all she did to help make this library a model for this area and the State. Her ability to understand the rapidly changing library environment and to set the stage for this library to adapt has been extraordinary. She has left us a library with a great deal of respect in the community, a wonderful staff, a well-maintained building, and as a leader in collaborations and innovations. My thanks also to the Trustees for sharing Lynn's vision and supporting it. I also appreciate what you, our supporters, have done to make this a reality. I intend to build upon the foundation that has been laid by Lynn and those who have gone before us.

Since I came to the Library at the very end of the fiscal year, I cannot claim much influence in the year's accomplishments. I am very happy to report, though, that the Library had a very successful year. Here are some interesting figures:

- ◇ Average daily visits: 750 (no change)
- ◇ Internet visits: 90,000 (17% increase)
- ◇ Circulation: 241,000 items (2% increase overall, including a 17% increase in downloadable eBooks and audios)
- ◇ Program attendance: 16,200 (a 3% increase)
- ◇ Study rooms: 1,564 uses (a 23% increase)
- ◇ Media Lab (Nov. –Jun.): 208 sessions booked, 367 hours (teen usage is the highest)

These figures suggest that the Library reaches out to a varied and active audience. We are providing the materials and resources they are looking for and we have an excellent staff to support them in every way possible.

My sincerest thanks to you all. I'm looking forward to a long and successful tenure here.

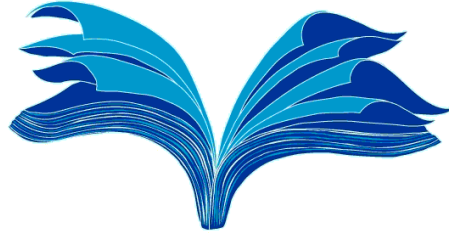
Sincerely,



Mamie Anthoine Ney  
Director, Auburn Public Library

## APL Mission Statement and Goals

Auburn Public Library



engage. enlighten. enrich.

*Auburn Public Library brings people, resources and ideas together  
To engage, enlighten and enrich community.*

### **Auburn Public Library Goals      2013-2016**

**Help customers of all generations learn, grow and have fun.**

**Prepare children to start school ready to learn.**

**Foster an organizational and community culture of innovation.**

**Promote community workforce and economic development.**

**Broaden and strengthen community connections.**

**Maintain facilities, resources and systems.**

**Ensure stable and dependable funding.**

## 2012-2013 Highlights

**Collaboration with the Lewiston Public Library.** In September 2012 our library partnered with the Lewiston Public Library on a joint website known as LibraryLA.org. Everything on this site can be accessed from your own home with your joint Lewiston-Auburn library card. There you can link to your account, conduct research, discover programs at either library and more. In this spirit of cooperation the two libraries have also agreed to semi-annual joint board meetings and including a trustee from each library at one another's board meetings.

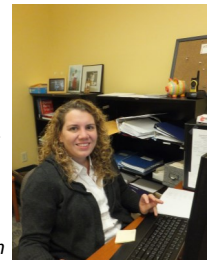


**Technology.** The APL Media Lab was completed and received significant local, regional, and national attention. The Lab is being used by all ages. Customers are using the lab for both professional and personal purposes from scanning genealogy documents to creating video demos to enhance a career.

*Reference: Jim with computer class graduates.*

**Survey.** The biennial survey of the Library's customers was conducted. Our customers overwhelmingly approve of the job we do. We have listened and we will be working hard to upgrade our public computer system with new hardware and software. Funding for the new equipment was approved in the FY14 budget.

**Programming:** We have expanded our programming significantly this past year. We have reached out to new audiences through our small business collaborations, the Teen Space, and the Media Lab. Our partnership with SCORE has allowed us to provide direct consulting with small businesses. Our commitment to early literacy includes special cooperation with Maine Department of Education's "Literacy for ME" program which resulted in a Family Literacy night. Teens have been introduced to the "Maker Space" concept which encourages cooperation and creativity in a variety of ways to learn skills and design freely. There is always something going on here and it is always interesting.



*Administration: Sarah*

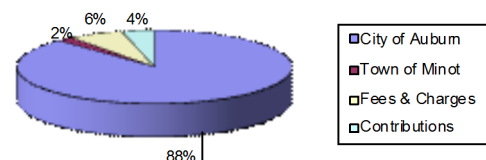
## Service and Collection Statistical Highlights

### Service and Collection Statistical Highlights July 1, 2012 to June 30, 2013

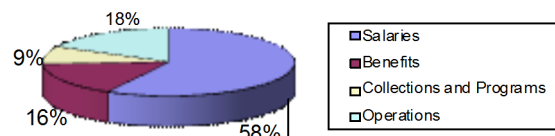
Days Open	295
In-person Visits	223,200
Online Visits	105,200
Items Borrowed	244,800
Downloaded eBooks and Audio Books	6,519
New Card Holders	1,429
Reference/Readers' Advisory Questions	53,531
Programs Offered	945
Program Attendance	16,229
Kiwanis Family Pass Attendance	612
New & Donated Items Added to Collection	6,490
Collection Size	77,175
Meeting Room Uses	390
Study Room Uses	1,564
Volunteer Hours	3,540

## 2012-2013 Financial Summary

### FY13 Revenues



### FY13 Expenses



## 2012-2013 Library Volunteers

*Volunteers serve on boards and committees or assist in providing library services and programs. Those listed below served from July 1, 2012 to June 30, 2013.*

### Board of Trustees

Dick Trafton, President  
Connie Bedette  
Doris Bonneau  
Sonia Buck  
Ed Cormier  
Kirk Egge  
Mark Foster  
Stella Gammaitoni  
Pat Gautier  
Mary LaFontaine  
William Low  
Jane Morrison  
Dave Murphy

### Book Reach Readers

Bob Gardner  
Christine Sirois  
Cosette Holmes  
Deanna Martin  
Donna Brewster  
Elaine Roop  
Eryn Realmuto  
Kara Reiman  
Kim Beecy  
Mac McPeake  
Marilyn Simonds  
Mary Jane Beardsley  
Miss Sally  
Patricia Pelosi  
Rick Whiting  
Sue Ferguson  
Sue Johnson  
Wade Warman

### Children's Programs

Amanda Dwyer  
Amber McInnis  
Ben Knoblach  
Bertha Bodenheimer  
Betty Ann Sheats  
Calvin Beaulieu  
Caroline Coffin  
Crystle Cloutier  
David Higgs  
Gab Wallace  
Gabrielle Wallace  
Gretchen Slover  
Hadley Wallace  
Harriet Fakley  
Heather Hill  
Jack Chase



*Volunteer Computer Trainer Maureen Goff*

Jim Wilkins  
Judy D'Amour  
Lula Farrington  
Lynn Lockwood  
Madeline Soucie  
Melinda Dwyer  
Meredith Lamiette  
Mindy Dwyer  
Nancy Morrow  
Nicole Dyer  
Nina Wallingford  
Pat Masonheimer  
Quin Dubois  
Sarah Porter  
Seth  
Sophie Wallace  
Susan Natress  
William Johnson  
Youthworks

### Lending & Collection Maintenance

Bruce Richardson  
Calvin Beaulieu  
Annabelle Lovering  
Autumn Fox  
Barbara Shapiro  
Brenda Bray  
Donald J Clark II  
Holly Plourde  
Jessica Stedt  
Jodi Melvin  
Kelly Callahan  
Kelsey Ames  
Laura Aldrich  
Laura Thenor  
Margo White  
Marie Cooper  
Midhun Gelder  
Molly Bean  
Nancy A Smith  
Nancy J Smith  
Nicole Vaillancourt

Samantha Cunningham  
Shawna Peckham  
Tara Tucher

### Book Room

Andro County Jail Inmates

### Reference & Adult Programs

Aisha Ali  
Amanda Dyer  
Amanda Rivas  
Andrea Romeo  
Andrew Perkins  
Carol Phelps  
Charles Plummer  
Cory shephard  
Derek Caron  
Diane Cass  
Janine Valliere  
John Henderson  
Lilly  
Linda Young  
Louise Murphy  
Lucas Phillips  
Marsha Auster  
Maureen Goff  
Suzanne  
Sydney Abbott  
Travis Thibeault  
William Johnson

### Teen Programs

Aisha Ali  
Amanda Dyer  
Case Pepin  
Crystle Cloutier  
Derek Caron  
Joseph Fonseca  
Kaylee Hardy  
Lily Russell  
Lucas Phillips  
Maiara Ronji  
Marissa Weston  
Monique Market  
Nicole Theriault  
Paige Boehk  
Sadia Qambi  
Sam Roy  
Simone Sanzone  
Sophie Messina  
Sydney Abbott  
Travis Burnham  
William Johnson



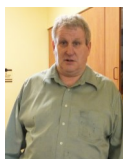
Children's Services: Heather, Debbie, and Corrina



Lending Services: Melissa, John, Deb, and Sylvie



Collection Services: Josh



Collection Services:  
Bruce



Collection Services: Dawn



Administration: Jim Wilkins



Administration: Mamie

## APL Staff

### Administration

Mamie Anthoine Ney  
Sarah Cunningham  
Brian Usher  
Jim Wilkins

### Collection Services

Suzanne Sullivan  
Myra Ellrich  
John Barnhard  
Dawn Helton

### Lending Services

John Kelley  
Sylvie Martin  
Debbie Erickson  
Melissa Johnson  
Ann Pontbriand  
Joan Savage  
Bruce Richardson

### Children's Services

Debbie Cleveland  
Nancy Morrow  
Heather Reynolds  
June Roberts  
Corrina Soucie  
Kara Reiman (Book Reach Coord.)

### Reference and Information Services

Marty Gagnon  
Jim Allard  
Will Chapman  
Donna Wallace

### Teen Services

Donna Wallace

### Building Services

Rick Duchesneau

## 2012-2013 APL Donors

### In honor of:

Auburn Public Library Staff  
Richard E. Dube  
Laurie Pinkham

### In Memory Of:

Marilyn Ames  
Raymond Behnke  
Mary Carroll  
Richard Chisholm, Sr.  
Richard Chisholm, Sr.

Richard Chisholm, Sr.  
Richard Chisholm, Sr.

Richard Chisholm, Sr.  
Richard Chisholm, Sr.

Dorothy Callahan Crowley  
Fern Desjardin  
Marjorie Douglass  
Emily Fletcher  
J. Claudette Getchell  
Shirley Goodman  
Russell G. & Elizabeth L. Newgent  
Leon M. Norris  
Dorothy Philbrook  
Harry Plummer  
Otis P. Tibbetts  
Don Vachon  
Ivan Wallingford

### Donor:

Bertha Bodenheimer  
Sally Holt  
Bettyann W. Sheats

### Donor:

Auburn Art Club  
Anne Stauffer Behnke  
Anonymous  
Edith Lyons  
Family Campers & RV's:  
Pine Tree Chapter  
Joanne I. Fuller  
Maine Antique Power  
Assoc., Inc.  
Miina Pawlowski  
Teamsters Union Retirees,  
Asso.-Local 340  
Dorothy Crowley Noel  
Auburn Art Club  
Roland Douglass  
Anonymous  
Ronald Getchell  
Joel Goodman  
Anonymous  
Jane P. Norris  
Malcolm W. Philbrook  
Charles W. Plummer  
Maureen Tibbetts  
Richard E. Dube  
Dorothy E. Wallingford



Reference: Will, Marty, and Donna (Teen Librarian)

### Annual Fund & Endowment

Judith & Michael Abromson  
Richard Achorn  
E Anonymous  
Anonymous  
Auburn Lewiston Art & Literature Club  
E Alphonse Auger  
Shirley & Richard Babb  
E Nancy Bauer  
T Connie & Ray Bedette  
Anne Behnke  
Robert Belz  
Dorothy Bentley  
Sharon & Dennis Bergeron  
Margaret Berry  
Aletha Blackmore  
Glen & Clara Bolduc  
Marilyn Bonney  
Robert & Dorothy Bowyer  
Jane & Ken Brodsky  
Ethen Bruce  
T Sonia Buck  
Richard Byard & Luci Merin  
Diana & Chris Carson  
Irene & Paul Choate  
Marian & Ned Claxton  
S Debora & John Cleveland  
Margarita & Alfred Clifford  
Peter & Marjorie Clifford  
S Robin & Matt Coleman  
T Edward & Kathleen Cormier  
Tizz Crowley  
Cub Scouts - Auburn Troop  
T Eleanor & Norman Cummings  
Lorraine & William Cummings  
E John & Karen Curtis  
Rachel Cyr  
Ermalind d'Alessandro  
Jane & John Daly  
Karen & Marc Danyla  
David Das & Jane Costlow  
Ruth DeCoster  
Patrick & Patricia Defilipp  
Kathleen Demers  
Gilda Dennis  
E Vinay & Rajeshri Desai  
Linda DeSantis  
Jane & Richard Doucette  
Roland & Marjorie Douglass  
S Richard & Betty Dube  
Elaine & Richard DuBois  
Carmen Dufresne  
Edward Dwyer  
Cynthia & Peter Elias

## 2012-2013 APL Donors



*Lending Services: Joan and Ann*

Elizabeth Ellis  
 S Myra Ellrich  
 S Debra Erickson  
 Mona & Jim Ervin  
 Peter & Sally Esponnette  
 E Estate of Eleanor Sylvester  
 E Estate of Elliot M. Bates  
 Estate of Ernest & Norrine Wilkins  
 E Estate of Fernand Pontbriand  
 Ruth Estes  
 Laurence & Bonnie Faiman  
 Eileen Fair  
 Behzad & Harriet Fakhery  
 Ruth & Roy Farnsworth  
 Dorothy Fishman  
 Fletcher Foundation  
 Margaret Frederickson  
 Diana Gagnon  
 Norman Gagnon  
 Magella Gardner  
 Robert Gardner  
 T Patricia & Donald Gautier  
 Marie Gendron  
 Elsie Gervais  
 Frederick Gleeson  
 Mary Godin  
 V Daniel & Maureen Goff  
 Henk Goorhuis  
 Stuart Greene  
 E Robert Grieshaber  
 Louise Griffin  
 Nancy Griffin  
 Tim & Patricia Griffin  
 David & Alice Haines  
 Melinda & Ralph Harder  
 Dan & Ellen Hargreaves  
 Jennifer Hartshorn & Andy Walter  
 Clare Haskell  
 Stephanie Hathaway  
 T Robert & Bonnie Hayes  
 James & Jill Helmkamp  
 T Elizabeth & Douglas Henry

Bessie Hildreth  
 S Sally & David Holt  
 Ursula Holzkamper  
 Lydia & Eric Howes  
 Irving & Judith Isaacson  
 S Melissa & Mark Johnson  
 Kelly Johnson  
 Donna Kassa & Mark Chase  
 Hugh & Grace Keene  
 S John Kelley  
 E Sarah Wakefield Kenealy & John Kenealy  
 Dorothy Kern  
 Lois Kilroy  
 S Tracy Lamaestra  
 E Roland Lange  
 Anne LaRocca  
 Ellen Larock  
 E Arthur Lawrence & Sarah Anderson Lawrence  
 E Martha Lawrence & Robert McArthur  
 Justin & Pam Leary  
 Joan Levenson  
 William Lever  
 Nancy Libbey  
 Jane Linnell  
 S Lynn Lockwood  
 T William & Kathryn Low  
 Virginia Marczak  
 S Sylvie Martin  
 E Elaine McCarty  
 Sharon McGilvery  
 Cynthia & Robert McLeod  
 Elizabeth Meid  
 Alice & Mark Mogensen  
 E Cynthia & Keith Morgan  
 Richard Morhauser  
 T Jane & Chip Morrison  
 Lewis & Elsie Murphy  
 Susan & Stephan Myers  
 Joan Neal  
 Melanie & Stephen Ness



*Administration (Technology): Brian*

## 2012-2013 APL Donors

Margaret Nichols  
 John & Jackie O'Donnell  
 Margaret O'Donnell & John Rasmussen  
 Richard & Barbara O'Leary  
 Pam Osborn  
 Suzanne O'Sullivan  
 Maurice & Ann Ouellette  
 Jon & Marjorie Oxman  
 Sharon Paiton Romano  
 Robert Parnes  
 Janet & Dana Pelletier  
 Joseph & Patricia Pelliccia  
 Russell Peppe  
 S Laurie Pinkham  
 Charles Plummer  
 E Ronald & Cecile Poirier  
 Kusuma Kumari Polavaram  
 Christine Popovich  
 Barbara & Richard Powers  
 T Kirk Egge & Anita Praba-Egge  
 Jane Pratt  
 Dorothy Prince  
 Paul & Sharron Raczynski  
 E Tonie Ramsey  
 David Rand  
 Barbara Randall  
 S Kara Reiman  
 Sandra Rich  
 Bernard & Trudy Ricker  
 LisBeth Robinson & Dave Murphy  
 Eleanor Rolerson  
 Bonnie & Gil Ross  
 Karen Ross  
 S Heather Runnels  
 Arlyne Sacks



*Children's Services: June*

Pearl Sawyer  
 June Scales  
 Martha Schenk  
 Barbara & Neil Shapiro

Bettyann Sheats  
 Elizabeth Shepapr & Richard Bevins  
 E Mary Simonds  
 E Marilyn I. Simonds  
 Arlene Simons  
 Evelyn Sinclair  
 Helen Skowronska  
 Peter Skowronski  
 Egidia & Hugo Sonagere  
 Vyonne Spaar  
 Eugene & Teresa St. Pierre  
 Ruth Straehle  
 Jacqueline & Richard Strong  
 S Suzanne Sullivan  
 Diana Sullivan  
 John Sullivan  
 Melissa Sundell & Joe Hall  
 E Ralph & Elaine Sylvester  
 Wendy & Mark Tardif  
 Barbara Taylor  
 Betty Ann & James Thomas  
 Carol & Thomas Thomas  
 E Catherine & Bob Thorpe  
 Virgil Tilton  
 Stanley Timberlake  
 T, E Barbara & Richard Trafton  
 Jotham Trafton  
 Susan & Elwood Trask  
 E Ralph Tuttle  
 S Brian & Joyce Usher  
 S Don Vachon  
 E Charles & Francis Wade  
 E Robert & Shirley Wade  
 E Robert Wakefield  
 Meredith & Stanley Walker  
 Dorothy Wallingford  
 Judy & Curtis Webber  
 Patricia Weidler  
 Susan & Robert Weiss  
 Michael Welch  
 E Richard & Bridget Whiting  
 S James & Mary Wilkins  
 Marilyn Wilkinson  
 T Lee & Bill Young

### Sponsorships

Community Credit Union (*Annual Meeting*)  
 Maine Cycling Club (*Summer Reading*)

### Grants

Davis Family Foundation  
 Key Bank N.A.  
 P&G Fund of the Greater Cincinnati  
 Foundation

TD Charitable Foundation

### Library Partners Program

Anonymous  
 Auburn Lewiston Rotary Breakfast  
 Club  
 Bangor Savings Bank  
 Barnes & Noble  
 Finders/Seekers  
 H.E. Callahan Construction Co  
 Kiwanis Club of Lewiston-Auburn  
 Mechanics Savings Bank  
 New Auburn Social Club  
 Oxford Networks



*Collection Services: Myra and Suzanne*



*Building Services: Rick*

Auburn Public Library



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